We are users of the Sorenson unit and would like to be able to use another VRS provider when we feel like it and because Sorenson has a block on the unit we can not use other providers and we feel like we have no choice. The deaf community has come a long way thru the years and have overcome many road blocks but now we face another one. Please allow us to have the "choice" of which provider we want to use. We not say that one is better than other, we just want a choice. Give us the free access we want. Thanks.